

University Health Care, Inc., dba Passport Health Plan
 3Q2018 Prompt Payment Report

Field Description	Valid Values
Insurer Name	University Health Care Inc.
DBA Name	Passport Health Plan
Reporting Time frame	0918
Contact Person	David Stanley
Insurer's telephone number	5025857329
First line of mailing address	5100 Commerce Crossings Drive
Second line of mailing address	
City	Louisville
State	KY
Zip code	40229
NAIC number	KRS 61.878(1)(a)
NAIC group number	
Federal tax ID number	
For clean claims received during the reporting quarter that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment time frame for all claims (excluding pharmacy).	91.34%

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Description	Hospital	Physician	All other providers excluding pharmacy	LHSBP - Dental Only
Number of Clean Claims received by the insurer, its agent, or designee during the reporting time frame.	188,869	1,084,598	1,231,248	0
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated within claims payment timeframe.	92.50%	92.40%	95.03%	0.00%
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated one (1) to thirty (30) days after claims payment timeframe.	5.39%	5.12%	3.34%	0.00%
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated thirty one (31) to sixty (60) days after claims payment timeframe.	0.74%	0.82%	1.53%	0.00%
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated sixty one (61) to ninety (90) days after claims payment timeframe.	0.33%	0.53%	0.06%	0.00%
Percentage of Clean Claims received by the insurer, its agent, or designee that were adjudicated more than ninety (90) days after claims payment timeframe.	0.65%	0.96%	0.04%	0.00%
Percentage of Clean Claims received by the insurer, its agent, or designee that were not yet adjudicated.	0.39%	0.16%	0.00%	0.00%
Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested within the claims payment timeframe.	85.54%	85.17%	78.24%	0.00%
Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested within one (1) to thirty (30) days from the end of the claims payment timeframe.	3.65%	3.57%	1.81%	0.00%
Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested within thirty one (31) to sixty (60) days from the end of the claims payment timeframe.	0.48%	0.64%	0.60%	0.00%
Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested within sixty one (61) to ninety (90) days from the end of the claims payment timeframe.	0.19%	0.34%	0.02%	0.00%
Percentage of Clean Claims received during the reporting time frame that were paid and not denied or contested more than ninety (90) days from the end of the claims payment timeframe.	0.39%	0.68%	0.00%	0.00%
Amount of interest paid	\$8,613.73	\$4,501.71	\$241,812.81	\$0.00
For Clean Claims received during the reporting time frame that were not denied or contested, the percentage of the total dollar amount of those claims that were paid within the claims payment timeframe.	86.51%	92.07%	96.01%	0.00%

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Description	Hospital		Physician		All Other excluding RX		Total	
	Total # of Claims	Total \$ of Claims	Total # of Claims	Total \$ of Claims	Total # of Claims	Total \$ of Claims	Total # of Claims	Total \$ of Claims
Total claims received in the reporting quarter	201,141	\$185,219,318.91	1,188,169	\$99,476,085.37	1,389,615	\$193,784,040.90	2,778,925	\$478,479,445.18
Total Clean Claims received	188,869	\$175,334,652.55	1,084,598	\$95,948,440.23	1,231,248	\$154,635,741.66	2,504,715	\$425,918,834.44
Total clean claims Adjudicated within claims payment timeframe	174,697	\$141,569,466.47	1,002,196	\$87,085,753.12	1,170,108	\$148,471,452.48	2,347,001	\$377,126,672.07
Total clean claims Adjudicated 1 to 30 days after claims payment timeframe	10,188	\$17,784,485.80	55,549	\$5,048,920.15	41,166	\$4,295,386.74	106,903	\$27,128,792.69
Total clean claims Adjudicated 31 to 60 days after claims payment timeframe	1,405	\$1,845,252.88	8,925	\$1,019,962.33	18,789	\$1,770,471.69	29,119	\$4,635,686.90
Total clean claims Adjudicated 61 to 90 days after claims payment timeframe	624	\$700,384.02	5,712	\$497,031.42	729	\$70,197.27	7,065	\$1,267,612.71
Total clean claims Adjudicated more than 90 days after claims payment timeframe	1,226	\$1,744,186.71	10,433	\$937,673.86	456	\$28,233.48	12,115	\$2,710,094.05
Total Clean Claims that have not yet been Adjudicated	729	\$11,690,876.67	1,783	\$1,359,099.35	0	\$0.00	2,512	\$13,049,976.02
Amount of Interest paid	1,802	\$8,613.73	11,217	\$4,501.71	5,433	\$241,812.81	18,452	\$254,928.25
Total Clean Claims received during reporting quarter that were Paid	170,460	\$163,643,775.88	980,443	\$94,589,340.88	993,318	\$154,635,741.66	2,144,221	\$412,868,858.42
Total clean claims Paid within claims payment timeframe	161,553	\$141,569,466.47	923,759	\$87,085,753.12	963,288	\$148,471,452.48	2,048,600	\$377,126,672.07
Total clean claims Paid 1 to 30 days after claims payment timeframe	6,900	\$17,784,485.80	38,736	\$5,048,920.15	22,299	\$4,295,386.74	67,935	\$27,128,792.69
Total clean claims Paid 31 to 60 days after claims payment timeframe	914	\$1,845,252.88	6,891	\$1,019,962.33	7,404	\$1,770,471.69	15,209	\$4,635,686.90
Total clean claims Paid 61 to 90 days after claims payment timeframe	364	\$700,384.02	3,732	\$497,031.42	282	\$70,197.27	4,378	\$1,267,612.71
Total clean claims Paid more than 90 days after claims payment timeframe	729	\$1,744,186.71	7,325	\$937,673.86	45	\$28,233.48	8,099	\$2,710,094.05
Total clean claims Denied within claims payment timeframe	13,144	\$0.00	78,437	\$0.00	206,820	\$0.00	298,401	\$0.00
Total clean claims Denied 1 to 30 days after claims payment timeframe	3,288	\$0.00	16,813	\$0.00	18,867	\$0.00	38,968	\$0.00
Total clean claims Denied 31 to 60 days after claims payment timeframe	491	\$0.00	2,034	\$0.00	11,385	\$0.00	13,910	\$0.00
Total clean claims Denied 61 to 90 days after claims payment timeframe	260	\$0.00	1,980	\$0.00	447	\$0.00	2,687	\$0.00
Total clean claims Denied more than 90 days after claims payment timeframe	497	\$0.00	3,108	\$0.00	411	\$0.00	4,016	\$0.00
Total clean claims Contested within claims payment timeframe	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Total clean claims Contested 1 to 30 days after claims payment timeframe	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Total clean claims Contested 31 to 60 days after claims payment timeframe	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Total clean claims Contested 61 to 90 days after claims payment timeframe	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00
Total clean claims Contested more than 90 days after claims payment timeframe	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00

Footnotes:

- 1) "Total \$ of Claims" represents the paid amount of claims as directed by the DOI on 2/12/2014
- 2) Capitated claims are included and confirmed by the DOI on 2/12/2014
- 3) Denied medical, vision, dental and behavioral claims are processed with an allowed amount of \$0.00 and therefore "Total of Claims" is reported as \$0.00.